



These terms and conditions (the "Terms and Conditions") are the terms and conditions upon which Hannah Walker, trading as BRIDE AND BLOOM ("we/us") makes available to you, the Workshop Attendee, and of our services.

These Terms and Conditions cover the products and service provided by BRIDE AND BLOOM.

1. Booking & Payment

Courses can be booked via our website or BACs. Full payment or full deposit (as stated on each individual course description), must be received in full at the time of booking. Your place cannot be guaranteed until either the full payment or deposit has been made.

2. Cancellations, Refunds & Transfers

As a small business, with a limited numbers of workshop spaces available, we have a no-refund policy on workshop places and deposits. This includes cancellations due to illness, personal or professional reasons. At our discretion and if circumstances allow, we may be able to offer students transferral to an alternative workshop or transferral of their place to another person. We accept no responsibility to organise/ transfer your place to a new name. We strongly recommend that you take out insurance against loss in the event of your being unable to attend the workshop due to unforeseen circumstances.

Please note that we have a minimum number of students required in order to run our workshops, and if the minimum is not met we may be required to cancel or rearrange workshop dates. We reserve the right to amend or cancel workshops and will endeavour to provide students with as much notice as possible should this occur. We are not liable for any losses (including but not limited to travel and accommodation arrangements) that could arise as a result of a workshop being cancelled.

In the unlikely event of a workshop being cancelled, students will be given the option of a full refund or the transferral of their place to an alternative date.

3. Force Majeure

We are not responsible for any failure or delay in the performance, in whole or part, by reason of cause beyond our control including but not limited to Acts of God, terrorism, accident, war, riot, lockout, strike, flood, fire, power or water failure, breakdown of plant or machinery, delay in transit, obstruction of access, postal delay, or any other unexpected or exceptional cause or circumstance.



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4. Health & Safety

At the beginning of each workshop students will be informed about the Health and Safety policies of the venue. Students are expected to comply with these policies.

Bride and Bloom will demonstrate best practise for using tools which students are expected to comply with to ensure safe use.

For destination workshops we may request students to sign a disclaimer and to adhere to the Health and Safety policies of the venue. This will be clearly stated at the time of checkout.

BRIDE AND BLOOM shall be under no liability whatsoever, for any loss, injury or damage to course participants or their property, whether in respect of any neglect, act or omission by BRIDE AND BLOOM, its agents or employees.

5. Photography

Students are welcome to take photographs in the studio and /or venue of their own work during the workshop. Please ask permission before taking images of other students' work, other students or teachers. Please credit the workshop attended if using images online.

We do not allow videos to be taken during classes.

We may at times take photographs during workshops and retain the right to use these for marketing purposes on our website and social media. If you would prefer not to be included in any photographs please notify us in writing before the start of the workshop.

6. Personal Belongings

We do not accept liability for any loss or damage to personal belongings left in the studio or at any workshop venue. Students must accept full responsibility for storing personal possessions and removing them at the end of the day or evening.



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7. Complaints about BRIDE AND BLOOM product or service

In the event that the event commissioner is not satisfied with the BRIDE AND BLOOM product or service, any complaints should be addressed in the first instance, and within 1 working day of the workshop date, to:

Email enquiries@brideandbloom.co

Telephone 07811 377362

Address BRIDE AND BLOOM, 3 Hanbury Park Road, Worcester, Worcestershire, WR2 4PB

8. General

We reserve the right to supplement and amend the Terms and Conditions of BRIDE AND BLOOM product or service from time to time. We will inform the event commissioner of any changes to the BRIDE AND BLOOM terms and conditions.

By paying a deposit/ full payment you are entering into a contract and therefore agree to these Terms and Conditions.

9. GDPR

You can find a link [HERE](#) to our privacy policy. Your details are never shared with a third party and solely used for communication about your booked workshop place and to keep you abreast of BRIDE AND BLOOM news and upcoming events via our newsletter.

You can unsubscribe from our newsletter at any time.